

Transmac – 70 Years in Macao

70 Years of Experience, Smarter Future

“Companhia de Auto-Carros de Macau – Fok Lei” was launched in 1952 and the Company was then restructured and renamed “Transmac – Transportes Urbanos de Macau, S.A.R.L.” (Transmac) in 1988. So far, the Company has provided public transportation services to the citizens in Macao for seventy years.

Over the years, Transmac has been adhering to the business objectives of “Transmac - Innovation and Progression”.

In order for citizens to enjoy better passenger experiences, the Company has been constantly improving its vehicles. Right after its establishment, the Company purchased the new Japanese buses from Mitsubishi to create a whole fleet of air-conditioned buses. Transmac has continuously introduced the latest EU environmentally friendly buses, including British Dennis Dart and Dart SLF buses, German Hispano coach buses, German Benz Vario buses, etc. In order to meet the high traffic demand during peak hours, the Company introduced three-door buses and 18-meter articulated buses to increase passenger safety, space and ride experience. In 2018, Transmac took the lead in introducing extended-range electric buses into operation to cope with the Macao SAR government in promoting the development of green transportation, which also contributed to the realization of the national goals of carbon peaking and carbon neutrality.

To more considerately cater for the transportation needs of passengers, the Company has been constantly introducing trend-leading high-quality services, such as passenger bus fare payment methods from the traditional manual fare collection to automatic coin input, followed by the IC stored value cards introduced in 1996 and so on. In terms of the compartments, electronic facilities have been gradually equipped, such as audio and display station announcement devices, TV information broadcasting, USB charging, dynamic display and other electronic equipment. Such technological devices can help to improve the service and also keep pace with the times. In order to make it easier for the disabled to take buses, barrier-free facilities have been added to the compartments. This embodies the spirit of “Disability Inclusion”.

Along with the development over the years, the Company has more than 1,100 employees and more than 500 vehicles. At present, Transmac mainly operates 31 bus routes and occasional routes of festive event approved by the Macao SAR government, and also provides bus rental services.

Thanks to the wholehearted and hardworking staff team, Transmac has been able to provide high-quality bus services to the citizens of Macao adhering to the “Customer First” tenet, no matter how difficult the environment becomes.

“Seventy Years of Experience, Smarter Future” — Transmac will make good use of the advanced technology to build a more efficient and smart public transportation based on its 70 years of experience, so as to better serve the citizens of Macao.

Transmac - Transportes Urbanos de Macau S.A.R.L.
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